

°B Care+

Product Support Service Plans and After Sales Services By B Medical Systems

- Product Support Service Plans
- After Sales Services



Invest in °B Care+ to:



Keep your devices updated



Avoid unexpected repair costs



Get priority support

Product Support Service Plans

To cater to your requirements we offer two plans:

	Essential Plan	Premium Plan
Preventive Product Maintenance ¹	✓ Yearly	✓ Yearly
Spare Parts	-	✓ Yes
Labor and Transport	-	✓ Yes

1. Refer to the next page for more information.

Preventive Product Maintenance

what is included?

B Medical Systems recommends preventive maintenance to be performed at least once a year by qualified service personnel. It consists of a complete maintenance report covering various visual, electrical and functional inspections of your B Medical Systems devices.

Included Maintenance Checks	Visual Inspection	Functional Inspection	Electrical Inspection
Mechanical damage	✓	×	×
Loading conditions	✓	×	×
Ice formation	✓	×	×
Condenser	✓	×	×
Key card reader/keys ²	✓	×	×
Sensors	✓	✓	×
Seals	✓	×	×
Gaskets	✓	×	×
User interface	×	✓	×
Evaporator fans, lighting and door switch	×	✓	×
Condenser fan	×	✓	×
Heaters	×	✓	×
Cooling system temperatures	×	✓	×
Tests of alarms	×	✓	×
Door lock	×	✓	×
Drawers and inner doors	×	✓	×
Wheels and adjustable feet	×	✓	×
Chart recorder	×	✓	×
Hinges	×	✓	×
Mains supply voltage	×	×	✓
Cord relief	×	×	✓
Batteries	×	×	✓
Electrical safety test	×	×	✓
Cleaning	✓	✓	✓

Software updates as per requirement included

2. When applicable.

After Sales Services

After Sales Services provide regular maintenance to guarantee the reliability and optimal performance of all your B Medical Systems products.

IQ/OQ



All Good

To ensure the correct installation, we carry out Installation Qualification and Operational Qualification validations.

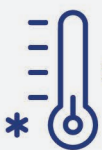
On-Site Installation



Unboxing

Let our expert technicians install your B Medical Systems solutions to ensure the smooth operation of your instruments.

On-Site Calibration



Safe & Secure

* Ensure the optimal performance of your B Medical Systems solutions for the best storage conditions of your samples.

On-Site Temperature Mapping



Reliability

We carry out Temperature Mapping to ensure the reliability of your B Medical Systems solutions.





Contact us now:
b.service@bmedicalsistemas.com



B Medical Systems S.à r.l

17, op der Hei, Hosingen L-9809, Luxembourg

Tel: +352 920 731 333 | Email: b.service@bmedicalsistemas.com | www.bmedicalsistemas.com

