

°B Care+

Product Support Service Plans and After Sales Services By B Medical Systems

- Product Support Service Plans
- After Sales Services



Invest in °B Care+ to:



Keep your devices updated



Avoid unexpected repair costs



Get priority support

Product Support Service Plans

To cater to your requirements we offer two plans:

Essential Plan

Premium Plan

Preventive Product Maintenance¹

✓ Yearly

✓ Yearly

Spare Parts

-

✓ Yes

Extended warranty repair and travel charges

-

✓ Yes

1. Refer to the next page for more information.

Preventive Product Maintenance

what is included?

B Medical Systems recommends preventive maintenance to be performed at least once a year by qualified service personnel. It consists of a complete maintenance report covering various visual, electrical and functional inspections of your B Medical Systems devices.

| Included Maintenance Checks | Visual Inspection | Functional Inspection | Electrical Inspection |
|---|-------------------|-----------------------|-----------------------|
| Mechanical damage | ✓ | × | × |
| Loading conditions | ✓ | × | × |
| Ice formation | ✓ | × | × |
| Condenser | ✓ | × | × |
| Key card reader/keys ² | ✓ | × | × |
| Sensors | ✓ | ✓ | × |
| Seals | ✓ | × | × |
| Gaskets | ✓ | × | × |
| User interface | × | ✓ | × |
| Evaporator fans, lighting and door switch | × | ✓ | × |
| Condenser fan | × | ✓ | × |
| Heaters | × | ✓ | × |
| Cooling system temperatures | × | ✓ | × |
| Tests of alarms | × | ✓ | × |
| Door lock | × | ✓ | × |
| Drawers and inner doors | × | ✓ | × |
| Wheels and adjustable feet | × | ✓ | × |
| Chart recorder | × | ✓ | × |
| Hinges | × | ✓ | × |
| Mains supply voltage | × | × | ✓ |
| Cord relief | × | × | ✓ |
| Batteries | × | × | ✓ |
| Electrical safety test | × | × | ✓ |
| Cleaning | ✓ | ✓ | ✓ |

Software updates as per requirement included

2. When applicable.

After Sales Services

After Sales Services provide regular maintenance to guarantee the reliability and optimal performance of all your B Medical Systems products.

IQ/OQ



All Good

To ensure the correct installation, we carry out Installation Qualification and Operational Qualification validations.

On-Site Installation



Unboxing

Let our expert technicians install your B Medical Systems solutions to ensure the smooth operation of your instruments.

On-Site Calibration



Safe & Secure

* Ensure the optimal performance of your B Medical Systems solutions for the best storage conditions of your samples.

On-Site Temperature Mapping



Reliability

We carry out Temperature Mapping to ensure the reliability of your B Medical Systems solutions.



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Contact us now:
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°B | medical
systems

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