

# What do experts think about us?

Azuero Specialized Clinic, Panama

**B** | medical systems



Through these conversations, we try to understand what our clients think of us. Today we traveled to the province of Herrera in Panama to speak with the head of the clinical laboratory of the [Azuero Specialized Clinic](#).

**1. Could you explain what your activities consist of?** The Azuero Specialized Clinic is a private hospital that offers many services, including an emergency room, clinical laboratory, radiology and imaging, outpatient surgery, and hospital rooms, all of which are staffed by the best team of medical professionals, committed to your well-being so that you receive quality, safe medical care based on the most demanding standards, with the latest technology to provide accurate and rapid results to meet the needs of doctors and patients.

**2. Why is cold storage necessary at your center?** To preserve the viability of blood components and prevent their degradation.

**3. What products did you purchase from B Medical Systems? For what purpose?** BF261 combined blood bank refrigerator and plasma freezers. We use it to store blood units and donor patient samples.



**Combined Blood Bank Refrigerator and Plasma Freezer**

fig. Model BF261



**4. What are the features that you liked the most? Could you please talk about the performance of the devices?** It is a device that can be set up in multiple ways, as the modules are adaptable. It also has two options: refrigerator/freezer.

**5. How do you use the B Medical Systems product, and how does it benefit your institution?** We use it to store samples, blood units, and plasma from donor patients, preserving them in the best possible way for when they are needed, providing patients with quality products.

**6. Have you found in B Medical Systems a trustworthy partner?** Yes, the equipment has good backing from both the manufacturer and technical support.

**7. How did you learn about B Medical Systems?** I learned about B Medical Systems through PROMED salespeople.

**8. How long have you been a B Medical Systems customer?** 1 YEAR since 2024

**9. Are you satisfied with the equipment?** Yes, as there have been no problems during use.

**10. Would you recommend B Medical Systems?** Yes, especially the combined freezer and refrigerator line, which is very practical.

