

CUSTOMER TESTIMONIAL

SRH KLINIKUM SIGMARINGEN,
GERMANY

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ABOUT OUR CUSTOMER

SRH Klinikum Sigmaringen is a modern multidisciplinary hospital in Germany that provides comprehensive inpatient and outpatient healthcare services. Known for its combination of medical expertise, advanced technology, and compassionate patient care, the hospital serves as an important healthcare hub for the Sigmaringen region. In this testimonial, we speak with Marcel Geißler from SRH Klinikum Sigmaringen to explore how B Medical Systems' solutions support the hospital's commitment to safe, reliable, and patient-centered healthcare. Learn more about SRH Klinikum Sigmaringen at www.kliniken-sigmaringen.de

INTERVIEW

01. Could you explain what your activities consist of?

"I work as an IT Coordinator at SRH Hospital Sigmaringen. My responsibilities include coordinating IT projects, supporting digitalization initiatives, managing clinical and administrative IT systems, and ensuring that technology supports efficient and safe healthcare processes."

02. Why is there a need for blood storage in your organization?

"Maintaining a reliable cold chain is essential in a hospital environment. Many medications, vaccines, laboratory materials, and other temperature-sensitive products must be stored within specific temperature ranges to ensure patient safety, product quality, and regulatory compliance."

03. Which products did you buy from B Medical Systems? For which purpose?

"We use B Medical Systems Laboratory Refrigerators for the storage of temperature-sensitive medications and healthcare products. The refrigerators help us maintain the required storage conditions while providing reliable temperature monitoring and documentation."



Laboratory
Refrigerator
L130

04

What are the features that you like the most? Could you please talk about the performances of the devices?

"What we appreciate most is the reliability of the temperature monitoring and the ease of documentation. The refrigerators provide stable temperature control and perform consistently in daily hospital operations. The USB export function also makes it easy to transfer temperature data for documentation and auditing purposes."

05. How are you using the B Medical Systems product and how does it benefit your institution?

"We currently use the refrigerators to store temperature-sensitive medications. Temperature logs can be exported via USB and uploaded to Microsoft Teams, allowing pharmacy staff and nursing teams to review and document the data efficiently. This improves transparency, simplifies compliance requirements, and reduces administrative effort. Based on our positive experience, we are planning to expand the use of B Medical Systems refrigerators to additional areas, including our laboratory, operating theatre, and hospital wards."

06. Have you found in B Medical Systems a trustworthy partner?

"Yes. B Medical Systems has proven to be a reliable partner. The products meet our operational requirements, and our experience with the equipment has been very positive."

07. How did you learn about B Medical Systems?

"We became aware of B Medical Systems while evaluating professional refrigeration solutions for healthcare environments and through recommendations within the healthcare sector."

08. How long have you been a B Medical Systems customer?

"We have been using B Medical Systems refrigerators for two years as part of our temperature-controlled medication storage infrastructure."

09. Are you satisfied with the equipment?

"Yes, we are very satisfied with the equipment. The refrigerators are reliable, easy to use, and provide the level of monitoring and documentation required in a hospital environment. Our positive experience is one of the reasons we are considering expanding their use throughout the hospital."

10. Would you recommend B Medical Systems?

"Yes, I would recommend B Medical Systems to other healthcare organizations. The refrigerators are dependable, user-friendly, and well suited for hospitals and healthcare facilities where reliable temperature control is critical."

OVERALL EXPERIENCE

*"Our experience with B Medical Systems has been very positive. **The refrigerators help us maintain a safe and compliant cold chain while keeping temperature monitoring and documentation simple and efficient.** Due to the reliability of the equipment, we are planning to expand its use to our laboratory, operating theatre, and additional wards in the future."*

B medical systems

**SAVING LIVES
THROUGH RELIABLE AND
INNOVATIVE TECHNOLOGY**

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